



## **Request for Information or Error Resolution**

You may submit a written request for information or error resolution on your loan account at any of our Financial Center locations or by mailing your request to:

Prudential Bank  
c/o Credit Administration  
3993 Huntingdon Pike, Suite 300  
Huntingdon Valley, Pennsylvania 19006

Please include the following on your written request:

- Borrowers Name (Print and Signature)
- Property Address
- Loan Number

We will notify you of receipt of your qualified request within 5 business days. We may ask you for additional information, if needed, to review your request.